

PRODUCT CHANGE NOTIFICATION

Product Category OUTLETS 20260409-1

Product Group ROAR

ISSUE DATE: 09.Apr.26

IMPACTED REGIONS: ☒ NA ☒ EMEA ☒ LATAM ☒ AP

REASON FOR CHANGE: ☒ DISCONTINUATION
☐ OTHER

DESCRIPTION OF CHANGE: (Required)

As previously announced, the SmartKeeper name is being retired and replaced with Single Key, the Master Key will feature a new design.

For this reason, the original SmartKeeper Master Key (SKMKEY) is being discontinued and will be replaced with a newly designed model under the new name. While its appearance will change, its core functionality and locking mechanism will remain the same. Customers should transition existing and future orders to replacement product.

Photos/Drawing (where applicable)

IMPACTED PART NUMBERS AND REPLACEMENT PART NUMBERS: (where applicable)

[Reference Page 2 / Linked PDF](#)

DATES: DISCONTINUATION AND NEW PRODUCT AVAILABILITY:

SCHEDULE FOR CHANGE	Year (YYYY)	Month (MM)	Day (DD)
New product sample availability date	2026	4	30
Old product discontinuation date*	2026	7	1

***Important:** A return material authorization (RMA) may be obtained for these affected part numbers and they may be returned up to 60 days after the product discontinuation announcement date if purchased within the last 18 months and subject to the return policy requirements outlined in Panduit's Authorized Distributor Policy. Please contact your local Panduit Customer Experience team if you have any questions.

CUSTOMER SERVICE CONTACTS

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Product Groups

CABLE COPPER, FIBER CABLE AND CONNECTORS

CONVERGED INFRASTRUCTURE

COPPER & NETKEY COPPER, FIBER, CABLE

DATA CENTER SOFTWARE

DC CONNECTIVITY

DUCT AND ABRASION

ID, SAFETY AND ACCESSORIES

IMS SMARTZONE HARDWARE

INDUSTRIALNET COPPER

INDUSTRIALNET FIBER

INDUSTRIALNET OUTLETS

IOT SOFTWARE

IOT SOLUTIONS

MISC

OUTLETS, SURFACE RACEWAY, RACKS, ZONE, CABLE MANAGEMENT

POWER CONNECTORS, GROUNDING AND STEEL

PRE-CONFIGURED IA

TIES AND TERMINALS

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Replacement Type Definition

DIRECT REPLACEMENT

Exact same part in a different package or form factor. The replacement part has any other update that does not change the function of the product itself

COMPATIBLE

The replacement part is different from the original part, but it allows it to be used for some applications. It is not the same part. The difference could be in color, size, material, or performance (e.g., CAT5 to CAT6), etc.

COMPLEX

The replacement part(s) are too different from the original part to assume it can easily replace the original part, however Panduit can provide a replacement which may be used in some applications. Customer Experience team should be contacted.

NO REPLACEMENT

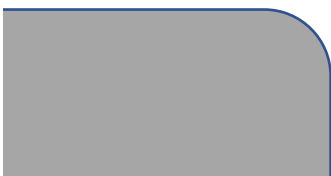
NO REPLACEMENT

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